

Workforce Development Panel Presentation

Skilled Manufacturing

2.2.1 Work Area Continuous Improvement Process

Process Overview

- 2.2.1 Work Area Continuous Improvement Process
- How is continuous improvement supported in all work areas?
- How are improvement projects linked to work area goals?
- How does the work area integrate continuous improvement into their daily operations?
- How are problem-solving and corrective action methods standardized in all workgroup processes?
- How are work areas and cells reviewed by senior management?
- How are statistical methods integrated into the standard work for appropriate managed processes?
- How are process control plans developed and implemented?
- How are statistical methods reviewed and their application improved?

Our Key Practices

- AIAG Standard APQP
 - Advanced Product Quality Planning
- Best People Practices (BPP)
 - Available at all work cells.
- PFMEA/FMEA and Control Plan's
 - Risk Mitigation
- Statistical Process Control (SPC)
 - Used to prove and maximize potential
- ECN/TCN and NCMR's
 - Standardized within a database.



Things We Did Right

- Digital BPP's in Work Cells
 - Reduced clutter, and eliminated risk of uncontrolled document escape.
- APQP on all product launches
 - APQP Checklist ensures readiness prior to release to production
- Semiannual Employee Reviews



Things We Learned

- Devil is in the detail
 - Every detail matters
- Always write down the process
 - Word of mouth is bad practice
- BE HONEST with yourself and your customer.
 - Communicate with transparency
 - Liar's never win
 - Pig's get fat, hog's get slaughtered

Questions

Thank you

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